

PEACE RIVER Social Support Resources – As of March 24, 2020

Please note that this information may change without notice. It is recommended that you phone each agency to receive an update to their services as things develop with COVID19.



Name of Support Agency	Phone Number	Services Currently Being Offered
AL ANON	780-618-4710	Call for more information
Alberta Health Services Addictions and Mental Health	780-624-6151	<p>Mental health and addictions support office is open to the public clients will be screened over the phone and then again before they enter the Mental Health building Clients can choose to have their session in person or over the phone Clients are asked to stay away if feeling ill but can connect with services via phone Walk-in Clinic on Thursdays continues to be offered and can be done in person or over the phone as well.</p>
Alberta Works/ Alberta Supports AISH	780-624-6135	<p>Office Closed to public Persons with existing benefits can leave a message and their call will be returned Too apply for benefits call 1-877-644-9992 or 780-644-9992 (Edmonton) *Alberta Supports does not process applications or provide information on Provincial or Federal funding for COVID19 AISH clients can call to be connected with their caseworkers</p>
Alcoholics Anonymous	780-618-4710	Call for more information
Beyond the Heart Clubhouse	780-624-3161	Support group for those with living with Mental Illness
Caregiver Supports	1-877-453-5088	<p>What is a Caregiver? A caregiver assists a family member or friend with challenges resulting from illness, disability or aging. Office closed to the public Caregiver training is postponed until further notice Supports is still being offered through Caregiver Advisors by calling 1-780-453-5088 or 1-877-453-5088 (toll free) Email: ladams@caregiversalberta.ca More information about support for caregivers can be found at www.caregiversalberta.ca or on Facebook: Caregiver Community Facebook page</p>

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		to connect with Caregivers throughout the province
Child and Family Services	780-624-6460	<p>All calls are being dispatched to central centres in Edmonton and then forwarded to caseworkers in Peace River as required. Priority given to urgent needs first</p> <p>All Child Welfare Offices are closed but clients can access services by calling the number listed. *Note for those calling in: Choose the option on the voice message for northern AB even though it states that services are for North of Red Deer to Edmonton, all calls will be patched through to the appropriate call centre regardless of menu choice anyway</p> <p>All calls to Child and Family Services remain confidential</p> <p>Caseworkers will connect with their clients over the phone, over skype or facetime if contacted to do so</p> <p>Child Abuse Hotline also housed with CFS and operational</p>
Ground Level Youth Centre	Closed until further notice	<p>Call Sagitawa Friendship Centre for more information 780-624-2443</p> <p>Youth can still connect with their Ground Level coordinator as needed by calling Sagitawa</p>
LGBTQ2+ Supports	1-800-688-4765	<p>LGBTQ2S+ persons are invited to call should they need support at any time</p> <p>www.thelifelinecanada.ca has a wonderful list of resources as well</p>

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<p>North Peace Housing Foundation</p>	<p>780-624-2055</p>	<p>As of March 14, there is no visitation allowed at any of their facilities. Notices are posted on the entrances to all lodges All bus trips have been cancelled North Peace Housing Office is closed but clients can call for information or to arrange for services Health protocols have been put in place Laundry Card services are still available and cards are being sanitized for client/staff safety</p>
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<p>Out of The Cold Shelter</p>	<p>proutofthecold@gmail.com</p>	<p>Homeless Shelter in Peace River Open House event has been postponed until further notice Currently looking for volunteers Contact the group through email or Facebook to find out their current location and further agency information</p>
<p>Peace Regional Outreach Campus</p>	<p>780-624-5534</p>	<p>School is closed but they are working on an "at home instruction plan" and will roll it out to their student as soon as it is ready to go</p>
<p>Peace River Library</p>	<p>780-624-4076</p>	<p>Library is closed to the public at this time Library services are accessible online Access lots of great e-Resources from home with a PLS temporary e-Resources card. https://peacelibrarysystem.ab.ca/Get-A-Library-Card Tumblebooks is making their services available even if you don't have a library card! Access here: https://www.prmlibrary.ab.ca/eResources Not processing HOLDS for library materials at this time Patrons are asked to keep their library materials at home at this time, all overdue fees will be waived Patrons can email the library at info@prmlibrary.ab.ca Updates will be available on their Facebook page and website at www.prmlibrary.ab.ca</p>

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Peace River Soup Kitchen	780-625-6309	Handing out paper bag lunches to those in need Monday, Wednesday, Fridays Cathedral Church of St. James 9709 98 Ave.
Peace River Women's Shelter	780-624-3466	Operating and implemented protocols regarding all current health recommendations Donations of new and unopened items only (no clothing or furniture), you must phone them first to make arrangements New clients will only be accepted if they fit within their current guidelines and restriction policies They have a quarantine protocol that they follow
FSCD (Family Supports for Children with Disabilities) and PDD (Persons with Developmental Disabilities)	780-624-6113	Office closed but clients can be linked with their workers by calling their main office Services are being provided over the phone, skype or email Information about all of their services can be found at www.alberta.ca and searching for the specific programs
Region IV Metis Office	780-624-4269	Closed until further notice They have a Facebook page should you wish to keep updated on future changes
Sagitawa Friendship Society	780-624-2443 email: marissa-sagitawa@outlook.com Facebook Page	Closed to the public but still serving clients by phone and email All training has been cancelled Soup Tuesdays and WJS lunches are postponed until further notice Charlie's Food Box Program has been postponed until further notice Clients can continue to connect with workers for support by calling the office
Salvation Army Food Bank	780-624-2370	Serving clients by appointment only Call to make an appointment Tuesdays and Thursdays 10 am – 3pm Call ahead so that they can prepare hampers for pick up
Senior's Drop In Centre	780-624-2700	Phone for information

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<p>Service Canada</p>	<p>1-800-622-6232</p>	<p>Clients are asked to apply for EI and Pensions online Measures are in place to ensure the health and safety of those they serve and their employees, clients are asked to wait outside their office until they can safely serve the public and everyone is required to physically distance themselves from others If you are able to access the service you require online, you will be asked to return home to do so Go to Canada.ca to see the latest notices on COVID19, How to protect your SIN, fake text scams claiming to be from Service Canada or 1-800-0-CANADA</p>
<p>Town of Peace River FCSS</p>	<p>780-624-1000</p>	<p>CONTINUING TO LINK COMMUNITY WITH LOCAL RESOURCES AND INFORMATION Office Closed to public but clients can call or email for services and information *Town of Peace River does not process applications for COVID19 funding being offered by the Provincial and Federal Government TAXI PASS CLIENTS: Call 780-624-1000 to arrange to pick up your Taxi Passes or to apply for the program Volunteer Income Tax Program has been postponed until further notice, follow FCSS social media page for further updates</p>
<p>WJS</p>	<p>780-624-1029 ext. 101</p>	<p>Office is closed to the public, but services are still being offered by phone or email Call the main line for more information Clients that have caseworkers are staying in touch with one another via phone and texting</p>

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