

COMMUNITY SERVICES

2019 Year End Department Report

2019 Highlights • Centennial Events

CENTENNIAL COMMITTEE

The Town of Peace River Centennial year started planning in 2018 with the development of a community committee. A public notice for community members engaged 9 individuals. The committee was comprised of the following individuals;

Jody Bekevich	Jan Sotocinal	Elaine Manzer – Town Councillor
Al Benson	Channing Stenhouse	Tanya Bell – Town of Peace River
Audrey DeWit	Robin Willox	Daniel Stewart – Town of Peace
Lori Day	Johanna Downing –Town	River
Maureen Sawchuk	Councillor	Zoe Battie - Town of Peace River

The committee developed a yearlong plan of fun! They were a wonderful group of individuals.

Over 780 volunteer hours were committed to the various events and activities over the entire year!

CENTENNIAL EVENTS

Opening Event - January 12th, 2019

The opening event was held on January 12th, 2019 at Athabasca Hall, which celebrated Peace River’s past. The event centered on a skit developed by Peace Players in collaboration with the Town Centennial Committee. The history of the community was “played out” in a skit that emulated a council meeting.

A tea was offered to all attendees offering delicious pastries, sweets and treats. Over 250 people attended the event.



Concert in the Park – June 15th, 2019

This family focused event was held on a beautiful sunny Saturday June 15th, 2019. The afternoon included a free concert celebrating locally connected bands: Misery Mountain Boys, Manon Mano & the Dreamers, and the Brad Lynch Band.

The park was full of free activities for the whole family: face painting, balloon artist, bouncy castles, and crafts. The Peace River Fire Department offered a place to cool off with their sprinkler system. The Peace River Farmers Market was onsite all day offering local artisan crafts, food and produce. There was free beef on a bun and a beverage sponsored by the Rotary Club of Peace River and local business Freson Bros.

Partners: Rotary Club of Peace River, Freson Bros, Peace River Museum, Archives and Mackenzie Centre, Sagitawa Friendship Centre, Peace Parent Link, Peace River Municipal Library





Closing Event – December 1, 2019

During the week leading up to the final Centennial event, cake was provided throughout different locations in the community.

Town office	Peace River Seniors Drop in Centre	Peace Regional Pool
Peace River Museum, Archives & Mackenzie Centre	Heritage Towers	Sugar Plum Tree Daycare
Peace River Municipal Library	Sutherland Nursing Home	Chamber of Commerce – Santa Claus Parade
	Points West Living	

The closing event for the Town’s 100th Birthday was held on December 1, 2019 at the Baytex Energy Centre. Participants Enjoyed live music by Jeff & Suzanne McCann, The Croakin’ Four and the Peace River Community Choir.

Attendees were offered oodles of Birthday Cake and other Treats and invited to join in Family Activities & Photo Booth. The Centennial Time Capsule was sealed for the next 50 years and Town Council re-signed the Town’s incorporation papers. A free skate was available at the Baytex 3:30 to 6:00pm and a free swim at the pool from 3:30 to 5:30pm.





ADDITIONAL CENTENNIAL ACTIVITIES

Centennial Logo

From August 3 to October 4, 2018 the Town of Peace River advertised a contest for amateur and student graphic artists. Eight different artists submitted 11 possible designs. Those designs were then taken to the PR100 planning committee, which is comprised primarily of community members. Based on the criteria of the contest, the committee selected the winner.

From the designer, he offers the following information behind the inspiration and elements:

“I wanted to incorporate a few aspects of Town’s history while still keeping the design simple. The D.A. Thomas and the arches on the Highway 2 bridge are both easily identifiable objects that Peace River is known for. I received copyright from the museum to use that photo of the D.A. Thomas. The photo of the D.A. Thomas is the only colour on the design and can easily be made monochrome to have the whole design monochrome.”



Mainstreet Banners

Banners were developed that celebrated the year of our centennial.

The banners were placed at key locations around town; at the ends of main street and on West Hill.

Art/ Mural

Two murals were commissioned, one mural was a specific centennial committee activity, while the second mural was an extension of the current Downtown Beautification plan. Both murals celebrated the history of the community.

- 1 mural replaced the aging mural at River front Park
 - This mural was developed in collaboration with the Peace River Centennial Committee, building owners Ian and Peggy Gardner and the mural company “Flying Colours”. The mural depicts the history of the river and its importance to the development of the community.
- 2nd mural was commissioned to celebrate the history of the activities in the Athabasca Hall – this project was not able to be completed in 2019, it will be installed in the spring of 2020.



Plant 100 Trees!

The committee reviewed four locations proposed: Lower West Peace Playground, Saddleback Playground, Shaftsbury Estates Playground and boulevard space adjacent to Rentco located on the west hill.

Planting projects were completed at 2 playground locations however the Rentco location was unable to be completed after a public request for quotes received no response.

- Saddleback Playground - 23 Trees
- Shaftsbury Estates Playground - 5 Trees

The Baytex Energy Centre, although not a direct committee project, was a Town Centennial project and included planting of over 111 trees.

Centennial Toolkit

The toolkit was a selection of “PR 100” Centennial-themed products to help community groups celebrate this momentous year at their annual events.

The Toolkit included: stickers, tattoos, Frisbees, photo frames and a large event banner.

The kits were not as successful as we had hoped, with only the Baptist Church and the Library utilizing the supplies.

Time Capsule

The committee initiated a community project, engaging the community to provide items of interest that highlight Peace River. The time capsule project was focused on celebrating our present, not the past 99 years. Historical items were not the focus of this time capsule, instead the items represent Peace River in 2019.

Over 39 items were submitted and were placed in the Time capsule, which is now on display at the Peace River Municipal Library for the next 50 years.



2019 Highlights • Peace River Reception Centre

ACTIVATION

Director of Community Services received a phone call from the Province of Alberta, Provincial Operations Centre to initiate start up at 11:30pm on Monday, May 21st, 2019. Full activation occurred on Tuesday May 22nd, 2019 at 8:00am.

Operational Hours

The hours of operation fluctuated based on the needs of the mandatory evacuations as they progressed over the 5 weeks of activation. The evacuation centre was open an average of 10 hours per day, for the first 3 weeks and the final weeks operating hours were reduced to 3 hours per day.

The Reception Centre was open as long as the Province requested that we maintain operations for the evacuees from Paddle Prairie Metis Settlement. As resources and staff were reaching their capacity, we made the Province aware that we were interested in deactivating once our final community was able to return home. Therefore, our Reception Centre was not a receiving point for other communities that were evacuated during the week of June 17th, 2019.

On Thursday June 20th, the Centre was officially deactivated at 5:00pm.

SERVICES

The reception centre provided the following services to evacuees:

- Hotel accommodation – Reception Centre staff book hotel rooms directly for evacuees
- Food Vouchers – Each evacuee was provided a daily food voucher of \$25/day.
- Cases of Water – 40 bottles per case as many as families/individuals need
- Personal Services:
 - o Public Health Nurses/Medical staff
 - o Mental Health Services
 - o Community Information
- Government of Alberta – Financial Support
- Service Canada was also on site to assist with information on insurance claims and Employment Insurance information
- Insurance Bureau of Canada
- Dene Tah' First Nation – liaison for Bushe River members.
- Metis Nation – liaison for Paddle Prairie Settlement members.
- Additional supports and information – on a case by case basis
- Transportation assistance – to access the Reception Centre and other basic services.



The Centre managed several tasks daily for evacuees:

- Renewal of hotels and food vouchers – every 2 days
 - o Evacuees were on an even rotation, so half were coming in daily for their renewals.
- Registering new evacuees
 - o Providing hotel, food and other basic needs.
- Addressing issues brought forward by evacuees; social and emotional support, medical support and boredom.
- Addressing booking issues with accommodations as they arose; juggling where to put evacuees as hotel room availability changed, needs changed, etc.
- Scheduling of all staffing and volunteers (by Manager and supervisor)
- Inquiries by community members/businesses/organizations of how they can help;
 - o Community meals
 - o Community sponsorship of activities
 - o Donations – of which we redirected for specific needs.
- Communications
 - o To the community
 - o For evacuees – updates on the fires, community events
- Transportation
 - o Transportation was provided within the community using local taxis.
 - o Through a partnership with Peace River Ford – Go Auto provided direct transportation home for High Level evacuees and again for Paddle Prairie Evacuees.



STATISTICS

The Reception Centre registered 894 individuals. This information was entered into a new provincial database which allows the reception centres to identify where an evacuee may be located, or if they moved to a new reception centre, their information could be transferred.

The following communities were amongst the evacuees that were registered in Peace River;

- | | | |
|---------------|-----------------|-----------------------------|
| - High Level | - Wabasca | - Paddle Prairie |
| - Bushe River | - Peerless Lake | - Keg River |
| - Chateh | - Trout Lake | - County of Northern Lights |

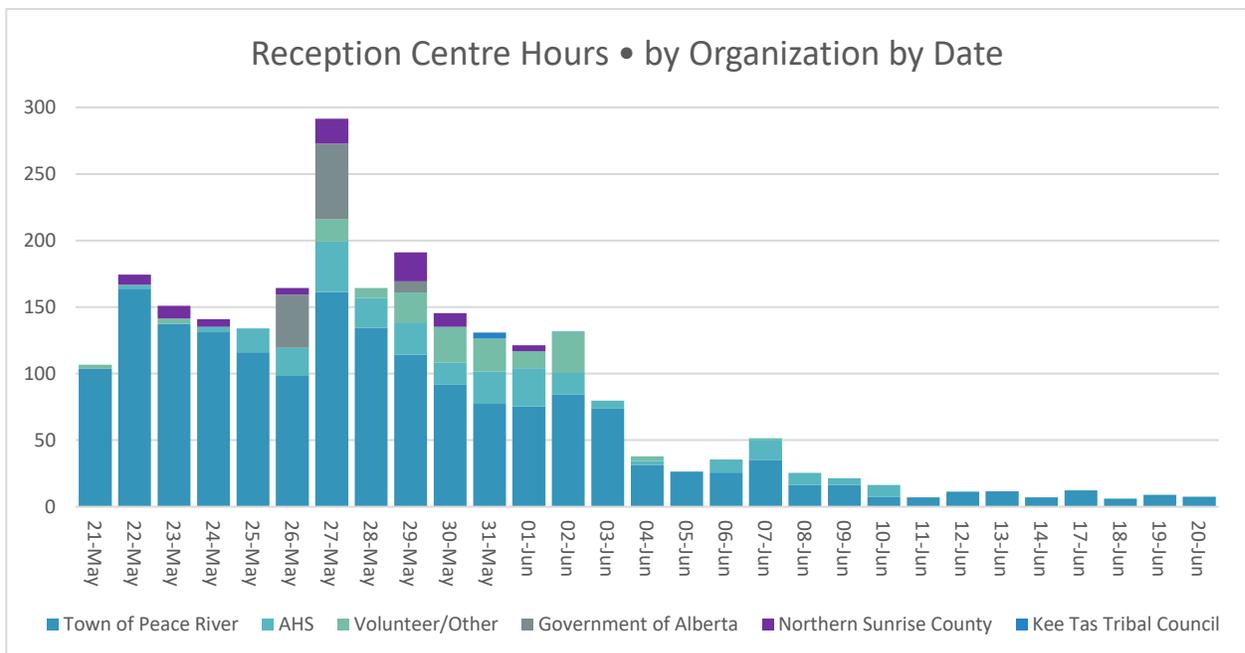
STAFFING

The Centre was staffed using Town staff and volunteers. Northern Sunrise County also assisted by providing staff through their FCSS department to the centre.

Thousands of hours of staff and volunteer time were committed to this event.

Total Hours by Organization

Organization	RC Hours
Town of Peace River	1,793.38
Alberta Health Services	272.25
Volunteer/Other	153.65
Government of Alberta	105.17
Northern Sunrise County	83.72
Kee Tas Tribal Council	5.00
Grand Total	2,413.17



2019 Highlights • Recreation Programs

COMMUNITY EVENTS

Event	2018 Attendance	2019 Attendance	Description
Easter EggStravaganza April 20 th	350 youth + their families	500 including families	Annual Easter Egg hunt for families done at Kinsmen park. Activities are free and every child goes home with a treat bag.
Paddle the Peace August 17 th	93	108	The 10 th Annual Paddle the Peace. An affordable outdoor recreation event for families where participants paddle their canoes and kayaks down the Peace River from Shaftesbury Ferry to the Lower West Peace Boat Launch. At the halfway point we treat participants to a lunch at Strong Creek and this year added entertainment with 2 bands playing over the break. This event is a partnership between Northern Sunrise County, the County of Northern Lights, the MD of Peace and the Town of Peace River.
Light up the Park November 22 nd	550+	700+	This year's Light Up the Park event was special due to celebrating Peace River's 100 th Birthday. We spent extra on our fireworks to include a grand finish to accompany our usual highlights of a light display set up by Public Works, free hot dogs and hot chocolate provided by our Fire Department Crew, Christmas carols sung by the Community Choir, and goody bags handed out by the TA Wolves. The weather was clear and "warm" at only -2 which brought in more people.

Canada Day Celebration

Canada Day as always is a great event to kick-off the summertime. This year due to rain we had moved the fireworks to the night of July 1st rather than June 30th. Being able to have a backup day for the fireworks is always a good plan. All the entertainment and activities for families to enjoy were well received. We ran out of food early on, but Freson Bros. was able to provide more, serving 1160 hot dogs.



Light Up
the Park
2019

SUMMER PROGRAMS

Year	Summer Fun	Extreme Adventures	
2017	62 (6 – 9yrs)	40 (10-16yrs)	Good numbers for Summer Fun, but the age gap in Extreme Adventures is too big. 16 years old we found was too old for summer camp, especially with 10-year olds.
2018	54 (6-10yrs)	52 (10-13yrs)	Change in age for Extreme Adventures and the numbers have increased.
2019	47 (6-10yrs)	61 (10-14yrs)	Overall numbers have stayed quite consistent. With the opening of the Baytex 2020 is hopefully going to offer more options for children.

Canadian Tire Jumpstart Scholarship Program

Year	# of Youth	Costs	Additional information
2017	56 Youth	\$17,120	Funding is provided so that youth can participate in the sport of their choice.
2018	129 Youth	\$28,951	A substantial increase in applications. Ended up using all the funding for the region which resulted in declining several applicants.
2019	51 Youth	\$10,967	Significant decrease to the total number of youth assisted and funding given. Many applicants did not request the full amount of \$300, and there were more \$100 or \$200 requests.

Town of Peace River Community Scholarship

Year	# of Youth	Costs	Additional information
2017	23 Youth	\$2,290.00	Peace River youth participated in arts, culture and recreation-based activities.
2018	16 Youth	\$1,600.00	Funding request decreased as most families were funded by Jumpstart.
2019	10 Youth	\$990.00	A significant drop in the total number of youths requiring funding. This could be due to families not being aware of the scholarship, or funding being only available to Peace River residents, not residents of other communities

Drop-in Programs

At the Baytex Energy Centre we are committed to offering recreational drop-in programs to the community. Our drop-in programs are designed to create an inclusive environment where participants can learn a new skill, be social, be active, share their sport with others and play together regardless of skill level.

Programs offered in 2019 include:

Fieldhouse – pickleball, soccer, basketball, volleyball, everyone welcome, family sport, & teen time

Arena – Moms, pops & tots, public skating, & shinny

GRAND OPENING – Oct 19th, 2019

Day-time programs began **Oct 21st**

Evening & Weekend programs began **Nov 4th**



Month	# of Uses	Hours available for use	Additional Information
October	127	29 hours	We slowly rolled out our programming to transition staff into their new roles. Oct 21 st we opened our weekday daytime (830-5pm) programs.
November	1,078	55 hours	November 4 th , we rolled out the evening and weekend portion of our programs which resulted in more time for public use. The Baytex held A LOT of tournaments in November which took away from public weekend time.
December	870	188 hours	Major increase in available hours as we were able to offer additional public skating & open fieldhouse times over the holidays. Decrease in participants we believe is due to the holidays.

Indoor Track

Our 3-lane track is open daily and can be used as a single drop-in, or with a punch pass or monthly membership. Punch Passes offer a discounted bulk purchase while our Monthly Membership allows you to use the track during our closed reception hours by signing in at the track entrance.

10x punch passes: 64 sold

Monthly Memberships: 17 sold



Month	# of Users	Hours available for use	Additional Information
October	43	81 hours	Track was only open during our staffed weekday daytime hours; 830-5pm.
November	343	434 hours	Nov 4 th , we opened our track hours to 7am-10pm.
December	391	381 hours	Less available hours due to the holidays and facility closures, but an increase of users which we think is due to exposure to the facility.

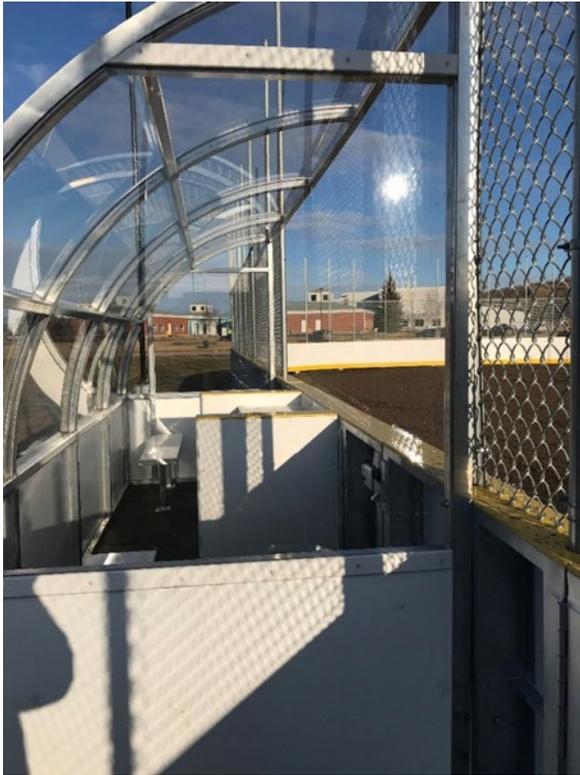
2019 Highlights • Recreation Facilities - Baytex Energy Centre

CONSTRUCTION

2019 was full of the final construction components on the new Baytex Energy Centre. Internal finishing took place up to our soft opening of the arena on August 19th and continued in the fieldhouse and other areas of the building to our official opening day of October 19th, 2019.

The new parking lot between the pool and the Baytex was completed in October. The new outdoor rink was installed in November.





SPONSORSHIPS/DONATIONS

The sponsorship program has been very successful, with two naming rights agreements and three sponsorships attained for the new fieldhouse equipment.

Naming Rights

- Canadian Natural Fieldhouse - \$30,000 per year – 5 years
- MacMillan Construction Playground - \$20,000 per year – 5 years

Sponsorships

- AGS Mechanical – Volleyball Sponsor
- Subway – Soccer Sponsor
- Peace River Pickleball Club – Pickleball Sponsor

Donations

The community donation program reached a total of **\$134,959.80**

OPERATIONS/SERVICES

Soft Opening

The Baytex Energy Centre was prepared for a soft opening on August 19th, 2019. Ice plant was started on August 2nd with ice installation beginning on August 7th. Unfortunately, a flange on the Condenser failed on the ice plant August 13th, 2019. Repairs were not completed until Aug. 16th, which meant the PRMHA Hockey School had to be cancelled due to ice being lost. A second Ice installation started August 19th, with the ice ready for the August 26th Hockey Camp.

Other components of the building were operational early September, including;

- Fitness Centre Operations
 - Lease agreement for the Fitness Centre, with Abdul W. Mouallem, Owner of Champions Health & Fitness.
- Concession Operations
 - Lease agreement for the concession; Kathy Diebold is the operator.

Peace Parent Link also moved into 2 of the 3 multipurpose rooms and had their doors open to the public October 1st.

The Canadian Natural Fieldhouse was open November 4th to the general public for evening rentals and drop in activities. Pickleball and the walking track very popular. Volleyball, basketball, indoor soccer, and dryland training using court time.

School usage is considerable during the day within the field house/arena/playground. Good Sheppard, Glenmary, T.A Norris, Peace High, Outreach School.



The Canadian Natural Fieldhouse has already been well used by ice user groups and new users. The following is an outline of the current users in the facility;

Field House Users and activities:

Peace River Minor Soccer Association – indoor soccer

Peace Regional Volleyball Club – league/club volleyball

Warriors Basketball Association – league/club basketball

Peace River Skating Club – off ice training

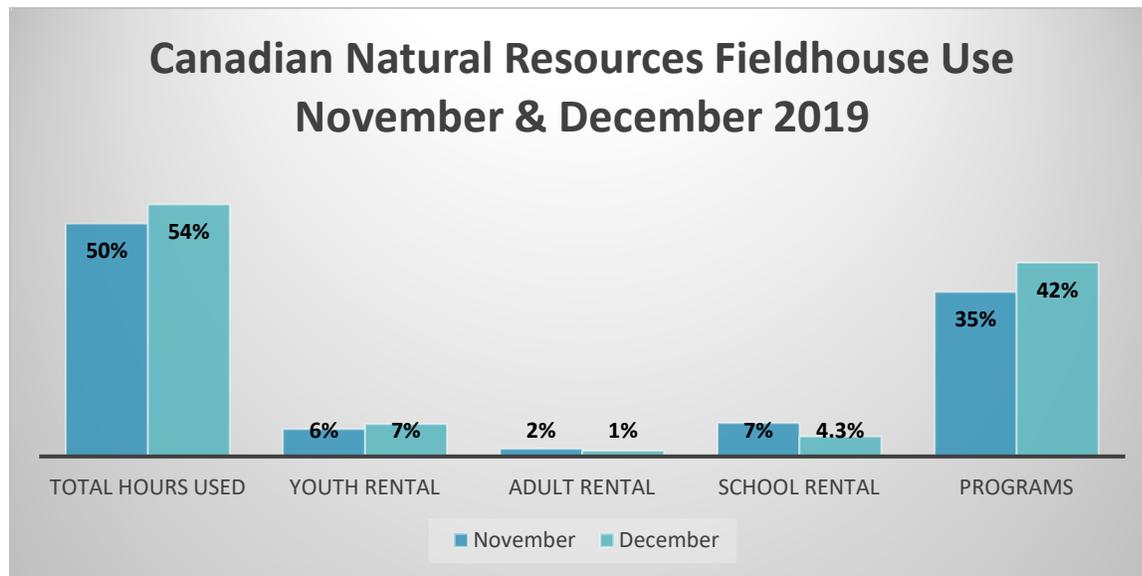
North Peace Navigators – dry land training

Peace River Minor Hockey Association – dry land training

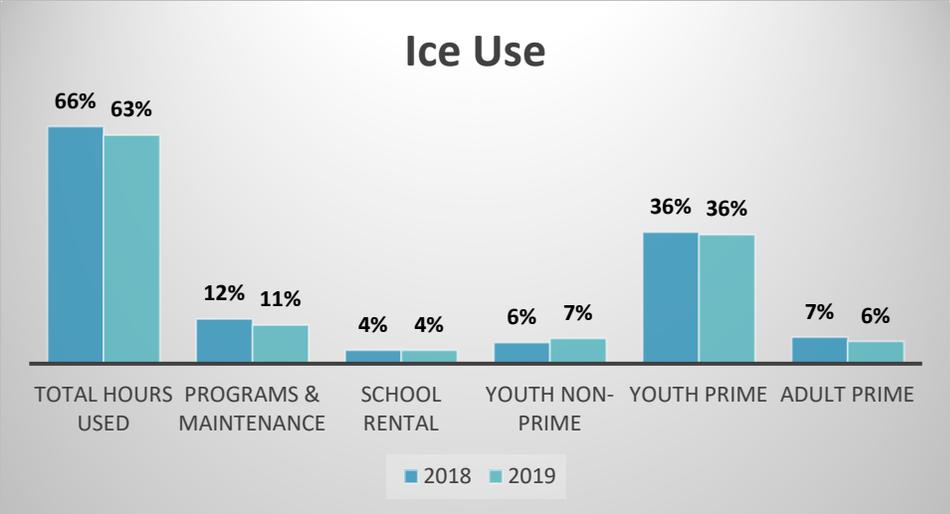
Parent link – gross motor skill programming

Peace River School division (Good Shepherd, Glen Mary, EQV, Peace High, TA Norris, Outreach) – Phys. Ed with various activities

Home school groups – Phys. Ed.



	Total Hours Available	Total Hours Used	Youth Hours Used	Adult Hours Used	School Hours Used	Program Hours Used	Programs:
November	720	360.5	42.5	12.00	51.5	254.5	Pickleball Basketball Soccer Volleyball
December	672	364	47	8	29	280	Everyone Welcome Teen Time Badminton



Programs:
 Public Skating
 Shiny Hockey
 Moms, Pops & Tots
 Programs use 8 hours of ice time per week.

Ice Maintenance is scheduled for 4 hours every Wednesday.

	Total Hours Available	Total Used	Programs & Maintenance Used	School Used	Youth Non-Prime Used	Youth Prime Used	Adult Non-Prime Used	Adult Prime Used
2018	3481.5	2289	429.75	130.00	204.25	1270.25	0	254.75
2019	3481.5	2205.75	372.75	129.5	242.5	1245.5	0	215.5

Ice use was down slightly in 2019, mainly due to the Men’s Rec teams moving to Nampa. Ice maintenance was also reduced by 1 hour per week to allow for private rentals on Wednesday mornings for Minor Hockey’s goalie training.

2019 Highlights • Recreation Facilities – Pool

PROGRAMMING AND COURSES

Throughout the year, 12 people were certified as new National Lifeguards and 16 people were recertified. This is through the Lifesaving Society and is the required certification to Lifeguard in Canada.

7 people were certified as Red Cross Water Safety Instructors and 18 were recertified. This certification allows Instructors to teach the Red Cross Swim Preschool, Swim Kids, and Adult & Teen programs.

The pool taught 5 Standard First Aid courses and 3 recertification courses. 52 people were certified in Standard First Aid and 23 people were recertified during the year.

36 children in the community were certified in the Red Cross Babysitting course, we ran 4 courses throughout the year.

24 candidates were certified in Bronze Medallion and 6 were certified in Bronze Cross.

3 staff were recertified as Lifesaving Instructors in January.

In June we held the annual school allocation meeting to allot pool time for the 2019-20 school year. School representatives from communities around the region such as: Peace River, Little Buffalo, Berwyn, and Nampa were in attendance.

Pool staff ran the Red Cross Swim Adapted program for the second year October 7-18. This was a collaborative effort between Good Shepherd and Springfield Elementary School. This program is for students with physical or cognitive disabilities.

STAFF AND TRAINING

January 24 & 25 Jaime K and Jaimie G took part in a strategic alignment workshop facilitated by Gord McIntosh. 8 pool staff attended the afternoon session focused on service excellence on the 25.

Mike Frayne & James Martin from the Fire Department ran a mock fire drill in March during our in-service using the smoke machine.

The Peace Regional Pool received the William (Bill) Patton First Aid Recognition Award from the Lifesaving Society for having the largest First Aid program in Alberta in a community under 7,500 people. L4 Jaimie Gaudreau attended the award ceremony in Edmonton June 14.

L3 Coralie Diebold taught a Babysitting course in Cadotte on June 15 with 6 participants.

L4s Jaime Keip & Jaimie Gaudreau attended a Northern Alberta Pool Managers/ Programmers meeting in Lac La Biche.

Jaimie Gaudreau & Genevieve Laurin attended a Water Safety Instructor re-certification course in Valleyview June 8. This allows them to teach the Red Cross Water Safety Instructor course.

The pool schedule was adjusted to allow for additional daytime swimming lessons from 10-11am.

11 new staff members were hired including: 5 L1s, 5 Lifeguards, and 1 Receptionist. 1 staff member was promoted to the L3 – Supervisor position. 5 staff members were promoted to the L1 – Lifeguard/Instructor position

SIGNIFICANT EVENTS

Themed Swims

The DA Thomas Centennial swim took place April 15 – July 8. The DA Thomas swim is the historical 800km route of the famous steamship swam in the comfort of the Peace Regional Pool. Swimmers challenge themselves to swim 80km (1km/40 lengths = 10km) during that time.

Buckles the Red Cross Mascot came to the pool for our 80s themed 30th birthday party! 217 people came to the birthday party free swim on June 23rd. Our awesome staff organized and ran games and gave out prizes and cupcakes. Special thanks go to receptionist Zach Hewko for being our organizer.

Sunday December 1 there was free swim in celebration of the Centennial, 145 people attended the swim.



Swim Meets

The Peace River Wahoos annual swim meet took place January 19-20. 125 athletes participated from Peace River, Northern Alberta, & Northern British Columbia.

The Peace River Porpoises annual swim meet took place Saturday July 27 and attracted 209 summer swimmers from all over the Northern Alberta region.

The annual TriRiver Triathlon took place Sunday August 25 and had 48 participants from all over Alberta & Northern British Columbia. This year they introduced the Kids of Steel with 16 participants aged 7-15.

Evacuation Reception Centre

6 pool staff assisted at the evacuation reception centre during May & June on top of working their regular shifts.

All evacuees were offered free swimming during any of our public or family swim times.

Extreme Weather/ Power Outage Shutdowns

We were forced to close at noon on February 4 due to the extreme cold. We were able to reopen as usual the next day.

Due to a major power outage the pool closed early on Tuesday August 13.

Due to a power outage the pool opened at noon on Monday August 26.

SHUTDOWN AND MAINTENANCE

General Repairs and Maintenance

A new set of filters were installed in the air handling unit in April to help protect the heat wheel.

The phones were switched to VOIP system in April.

The hot tub was closed intermittently for manual addition of chlorine for the month of October, this was due to the booster pump failing in late September. The replacement pump arrived and was installed October 31.

The slide was closed for 6 weeks in October/November due to a leak under the “seat” part at the top of the slide. Facility maintenance removed part of the concrete base at the top of the slide to remove the top of the slide. Facility maintenance also assisted The Slide Guy October 25-26 with repairs needed to fix the leak. After the leak was fixed the tile/concrete that connects the slide to the deck was replaced with rubber surfacing. The slide reopened on November 18th. One seam near the top still needs to be repaired by a fiberglass specialist which will likely be completed in September 2020.



The diving board was closed October 10-29 due to slippery patches on the surface. It was reopened after it was resurfaced and reinstalled October 29.

Due to the intermittent hot tub closures, and the closure of the slide and diving board in October, many of our swims had lower attendance than in 2018.

Shutdown

Annual pool shutdown was September 2-October 4, 2019. Pool staff drained the pool and cleaned the entire building from top to bottom as well as completing any repairs necessary.

Facility Maintenance completed the following jobs: built a new shelving unit in the equipment room and added required electrical for a washer/dryer, steam cleaned drains and removed debris blocking them,



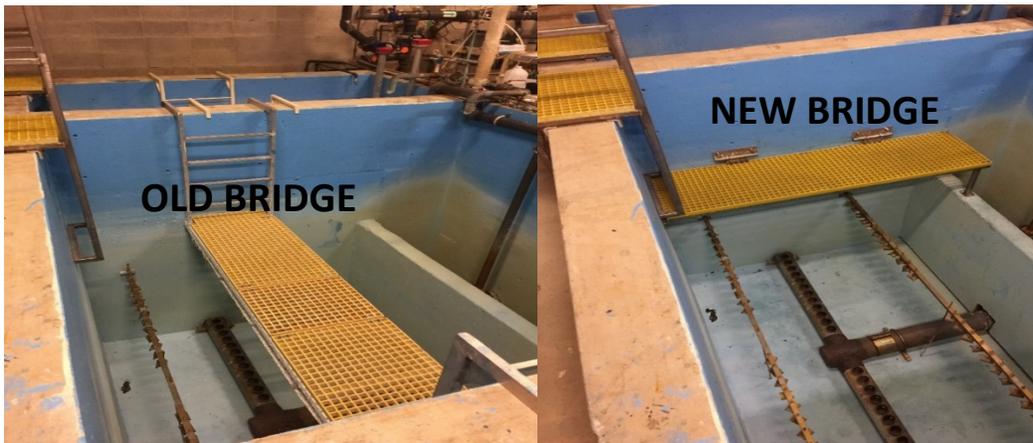
grout/tile repair work, removed old tank bridges, replaced main pool filter pump, inspected and replaced air handling unit filters.

Major jobs for staff included: scraping and sanding the wall below the slide where there was water damage, cleaning all drains, scrubbing the pool basins, removing and cleaning the filter elements, completing inventories on all equipment, decluttering and organizing all tools.

Capital Projects

The pool/arena parking lot was closed for construction from July - September. Patrons used street parking in the area.

Channico installed new filter tank bridges for the main pool and whirlpool September 16-17. The new system was designed by Engineering Technologist JC Erasmus and manufactured by Channico. This new system allows staff to safely enter and exit the filter tanks when cleaning, inspecting, and changing the filters. Also, a new custom ladder was created to safely enter the bottom of the tank.



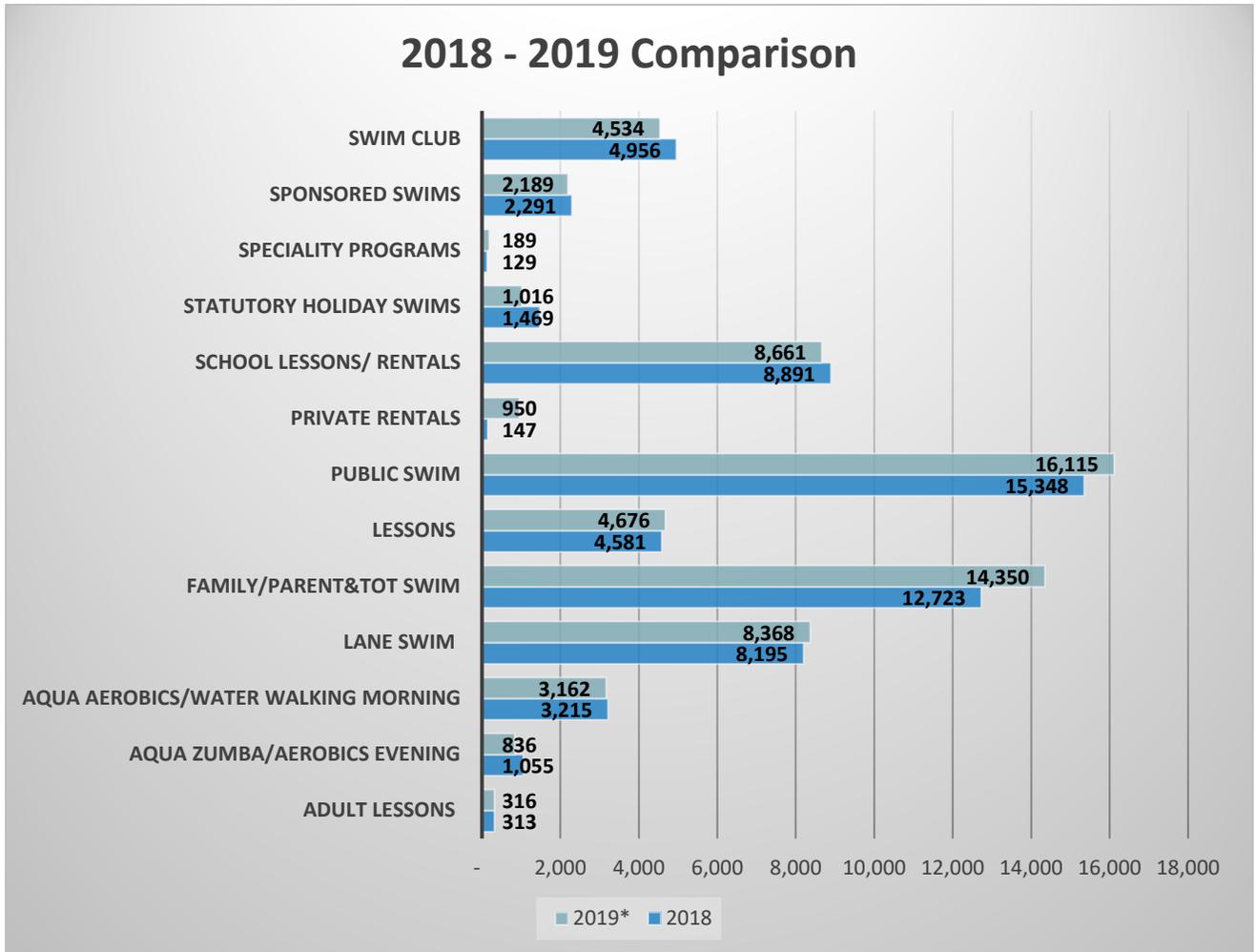
AGS Mechanical upgraded the domestic hot water tank and moved and reconfigured the heat exchangers. This new system was installed in a different area to create more room when moving chemicals around. This project took roughly 3 weeks during annual shutdown.

FACILITY STATISTICS

Red Cross and Lifesaving Society courses grossed \$24492.57 compared to our 5-year average of \$21612.58. This was due in part an increase in attendance in our Standard First Aid courses.

Private rentals were tracked more accurately this year and are a better representation of our actual numbers than last year.

Annual pool attendance was 65362 compared to our 5-year average of 67123 patrons which is a 2,000 person increase from last year.



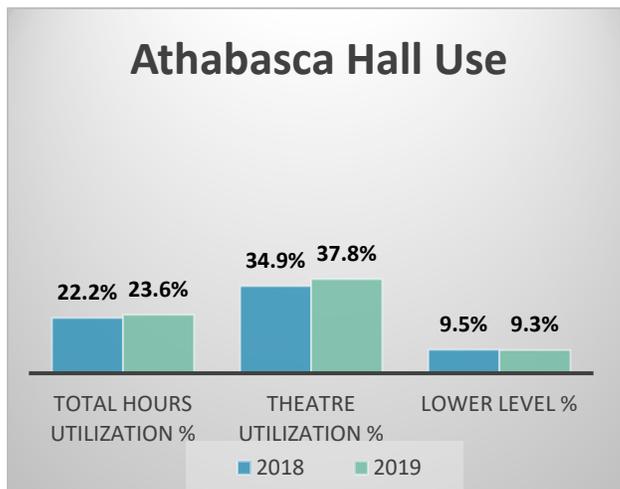
2019 Highlights • Recreation Facilities – Athabasca Hall

EXTERIOR RENOVATION

Bastells Painting was contracted to repaint the exterior of the Athabasca Hall. The cement block section was painted Benjamin Moore HC-134 Tarrytown Green. The rest of the building was repainted at the existing colour scheme.



FACILITY USE



Athabasca Hall Operational Hours:

Weekdays: 4:00 PM to Midnight

Weekends: Noon to Midnight

In 2019 the Gallery and the Studio room were no longer rented separately, instead the entire Lower Level was rented as one space. This was done to reduce some of the issues that occurred with users going into spaces rented by other users or using space they did not book.

	Total Hours Available	Total Hours Used	Theatre Hours Available	Theatre Hours Used	Lower Level Available	Lower Level Used
2018	6672	1481	3336	1165.5	3336	315.5
2019	6672	1571.5	3336	1260	3336	311.5

2019 Highlights • Family and Community Support Services

FAMILY AND COMMUNITY SUPPORT SERVICES (FCSS)

FCSS provides programs, services, information and referrals that are prevention based and serve to increase resiliency, coping skills, awareness, parenting skills and supports for non-profits and volunteers. Our department also creates networking opportunities and offers referral services for clients needing essential support services.

2019 FCSS PROGRAMS, WORKSHOPS AND INITIATIVES

2019	# of participants # of workshops	Details
Information, Referral and Community Capacity Building Initiatives		
Inquiries	Average of 30 inquiries per month	Phone calls and emails requesting information about local supports and resources ensure that the community is aware of and connected with resources.
FYI E-Newsletter Subscribers	132 Up from 128 in 2017	Subscribers have access to monthly information about free programs, services and events being offered in Peace River and area.
Family and Youth Interagency Meetings	6 meetings a year	Attendees network and share information about nonprofit programs and services. Agencies can also utilize this committee to work together to mitigate common issues.
Community Services Newsletter	15,600 copies mailed to households that accept flyers	A bimonthly printed newsletter featuring events, programs and services from the Community Services sub departments: Parks and Playgrounds, Recreation, FCSS, Museum, Peace Parent Link and the Pool.
Volunteer Services	107 E-Newsletter subscribers 12 E-Newsletters 8 volunteer opportunity listings	Volunteer Hub on the Town of Peace River Website www.peaceriver.ca/volunteer
FCSS Social Media Presence	FCSS Facebook Page 417 Likes Northwest Early Childhood Program Facebook Page 495 Likes	FCSS has a strong Social media presence and shares a large amount of community-based information through these social media platforms.
Online Community Directory	155 Listings 33, 224 views	A free online community directory with information about local nonprofit agencies and clubs. All information is submitted and updated by the agencies.

Emergency Information Poster and Brochure	A website resource available for download.	This year we compiled a resource for those looking for emergency supports in the Peace River Region. This very informative resource is available on our website at: https://peacriver.ca/community-services/fcss/ or in person at the Town of Peace River FCSS Office, 10008 100 Ave.
Peace River Poverty Reduction Committee	19 members	FCSS provides a networking opportunity for those working on Homelessness and poverty reduction initiatives, while providing additional supports related to volunteer training, board leadership workshops.

2019 FCSS CORE Programs, Workshops and Events			
Roots of Empathy Program	1 program 1 instructor 18 students 1 volunteer family	Through monthly classroom visits and witnessing first-hand the growth and development of an infant, students learn about empathy and the feelings of others.	
Community Volunteer Income Tax Program	38 client files completed 2 Volunteers	Low income residents can file their income taxes for free, increasing their ability to access Government subsidies, benefits and assistance programs.	
Parade of Programs Events	Spring Event: 150 attendees (approx.) 17 agencies Fall Event: 150 attendees (approx.) 25 agencies	Families collected information about programs and services and registered for the programs of their choice. They also learned more about local resources.	
Home Alone Program	4 Courses offered. 38 children completed the course.	100% of participants passed the Home Alone exam and learned about basic safety for when they need to stay at home on their own for short periods of time.	
Volunteer Week Webinar Series	Human Rights and Inclusivity Webinar 17 participants	Volunteer Recruitment Webinar 8 participants	Volunteer Week Q&A Series 6 participants
Volunteer Awards Programs	FCSS Volunteer Awards 7 Nominations 3 award winners	Youth Volunteer Challenge	9 youth participated by completing 5 hours of volunteering
Home Support Program	23 clients 2 Home Support Aides 1164 hours of service provided	Seniors & persons with disabilities who experience emotional, physical and/or health difficulties received support in light housekeeping. They experience improved social well-being and are able live independently in their own home, longer.	

Meals on Wheels Program	409 hot meals 949 frozen meals 143 soups 5 volunteers 24 volunteer hours	Seniors in our community received healthy and nutritious meals delivered to their home, increasing their social well-being and independence.
Seniors Volunteer Income Tax Program	129 income tax filed 8 volunteers 91 volunteer hours	Through the volunteer assistance of MNP, low income seniors and persons with disabilities get their income tax filed for free and can access the resources they need.
Seniors Snow Shoveling Program	44 individuals registered 6-8 volunteers 144 volunteer hours	In partnership with Peace River Correctional Centre Seniors & Persons with Disabilities received help in clearing snow from their driveway and sidewalks, enabling seniors to increase their well-being.
Seniors Week Event	Hosted – June 7/19 184 seniors attended the event	Each year, the Government of Alberta declares Seniors' Week in Alberta – this fun event showcased live musical entertainment, draw prizes and light snacks. Seniors who attend increase their social connections and knowledge about community resources.
Assistance with Government Forms and other Senior Supports	57 individuals received support & resources	Assisted clients who called or came to our office with applying for OAS, CPP, and the Alberta Senior's Benefit etc.
Northwest Peace Early Childhood Coalition	Faces of ECD - Social Media promotion – 10 Early Childhood agencies spotlighted Grimshaw Super Kids Event – 75 participants	The Northwest Peace Early Childhood Coalition acts as a community liaison for young families by connecting parents, caregivers and service providers to community resources for families of children 0-6 years of age. Areas Served: Peace River, Grimshaw, Berwyn, Brownvale, Dixonville, St. Isidore, Nampa, Reno, Red Earth Creek and surrounding areas.
Grimshaw Super Kids Event	75 Participants	Agencies set up interactive booths that are tailored around one of the five developmental domains. The event is to create awareness for services in our geographic area.
Adopt a Grandparent Program	52 participants 68 seniors received a Christmas hamper	Low income seniors who are isolated and have no family members nearby, are treated to donated gifts and some holiday companionship and cheer!
Seniors Health & Wellness Fair	Hosted on October 24 18 exhibits Over 200 attendees	Seniors Fair is hosted annually and provides seniors 55 + with information on how to age well. Local organizations set up exhibits, promote their services and provide information. Seniors develop independence, strengthen coping skills and become more resistant to crisis. They develop awareness of social needs and skills which enhances constructive relationship among people.



Photos: 2019 FCSS Adopt a Grandparent Program



Photos: 2019 Senior's Health and Wellness Fair

2019 FCSS Targeted Workshops (these programs fluctuate according to community need)		
ASIST – Applied Suicide Intervention Skills Training Course	22 participants	A two-day, skills-based workshop for intervening and assisting a person at risk of suicide.
safeTALK – Suicide Alertness for Everyone Course	10 participants	A half-day workshop to learn the signs and how to get help for someone at risk of suicide.
First Aid Course for Volunteers	12 participants	First Aid course offered to volunteers and nonprofit members. 100% of attendees now certified in First Aid.
Board Development Workshop for non-profits and Volunteers	15 participants 14 program survey respondents	Understanding one's legal landscape and legal responsibilities, concepts of governance and the roles and responsibilities of board members. 100% of participants reported that they have a better understanding of the board development resources available to them, and of their role/responsibilities on their nonprofit board.

Budgeting for Non-profits	9 participants	This workshop provided information on budgeting for non-profits boards and agencies.
Navigating Financial Statements Workshop	7 participants	Non-profit members attended this workshop to learn all about the various financial statements that are key to managing a non-profit.

2019 FCSS VOLUNTEER AWARDS

In November the Town of Peace River celebrated volunteers and all that they contribute to our community, through our 3rd Volunteer Awards Program. Each winner received a gift bag and the Town of Peace River donated \$500 to a charity or nonprofit that the volunteer chose.

Award Recipients:



Seth Parker – 2019 Emerging Leader Award - \$500 Cash Prize donated to Canadian Tire Jumpstart Youth Sport Scholarship Program
 Seth is 14 and goes to Glenmary High School, he has volunteered for over 50 hours coaching and mentoring younger children in basketball teams and events and has been volunteering for 2.5 years.



Dianne Ireland – 2019 Community Recognition Award - \$500 Cash Prize donated to Peace River Victim Services
 Dianne is a dedicated volunteer as a Victim Services Advocate where she responds to support requests whether at a police scene, hospital setting or court date. She has been volunteering for 11 years.



Paul Hebert – 2019 Volunteer of the Year Award - \$500 Cash Prize donated to Picnic in the Park
 Paul coordinates a free for everyone Picnic in the Park event every Thursday evening during the summer and fall seasons and fills numerous other volunteer roles in the community. Paul has been volunteering for 4 years.

This year’s award nominees also included: Nadine Kamieniecki, Carol Drescher, Emily Smith, Courtney Hughes, Mark Owens and Suzin Jorgensen.

FCSS GRANTS TO GROUPS FUNDING INITIATIVE

Through the FCSS budget, the Community Services Board reviews and provides recommendations for the annual allocation of the Grants to Groups funding. The following Agencies received funds for social prevention programming and services in Peace River, totaling \$41,000.00.

- Sagitawa Friendship Society \$14,000
- Beyond the Heart Clubhouse \$3,000
- Peace Regional Outreach Student and Daycare Support Society \$14,000
- Peace River School Division \$9,000;
- Stepping Up \$1,000

2019 Highlights • Recreation Facilities - Outdoor

PARKS AND TRAILS ACCOMPLISHMENTS

Shaftesbury Playground Replacement



The playground equipment from the 103rd street playground was moved and reinstalled in Shaftesbury Estates Playground. Due to the construction of a new reservoir at the 103St site, the playground needed to be removed. As the equipment was in excellent shape, the equipment was reused at the Shaftesbury site, where the existing playground equipment did not meet the CSA playground standards and need to be replaced.

Parks staff worked diligently this summer; they refinished every wooden bench within the Town boundaries. In addition, added a new bench to the dog park with the assistance of Public Works who poured the concrete pad.



TREE MAINTENANCE

Planted Tree types:

Elm, Flowering Crab Apple, Russian Olive, Goodland Apples, Ponderosa Pine, Aspen, Ohio Buckeye, Alder, Green Ash, White Spruce, and Lodgepole Pine.

Locations:

Baytex Energy Centre – 111 Trees, Saddleback Playground – 23 Trees, Shaftesbury Playground – 6 Trees, 12' Davis Events Park – 5 Trees.

- Note: 2 Summer Casual Employees were dedicated to tree watering this summer on a scheduled rotation.



Shaftesbury Playground

Saddleback Playground:

Trembling Aspens





Saddleback Playground:

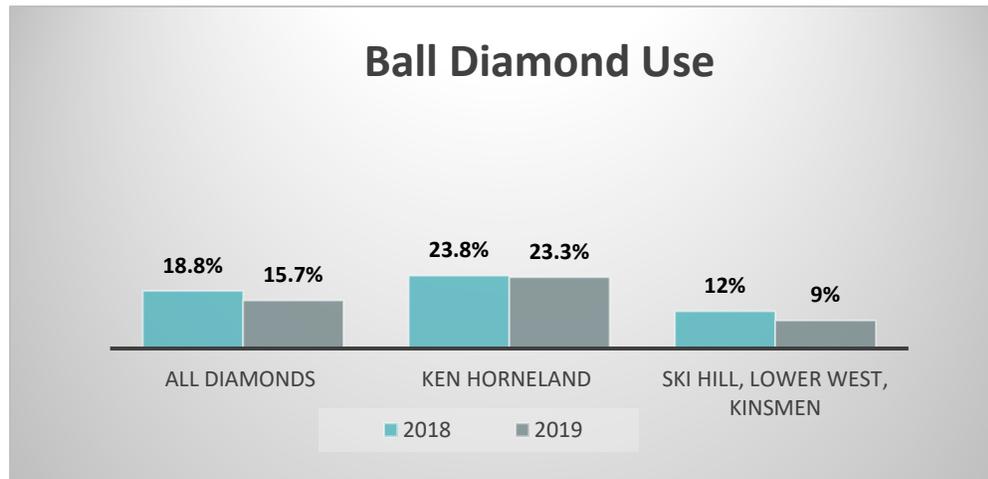
Ponderosa Pine

Year	Tree Maintenance	Tree Removal	Trees Planted
2018	11 Trees	6 Trees	24 Trees
2019	16 Trees	3 Trees	145 Trees

WEED CONTROL AND GREEN SPACE MAINTENANCE

The Green Space Maintenance Contract started April 29th, 2019, with service provided by Aaron Cook Environmental Services. Additional Green Space Maintenance requests in 2019 budgeted at \$4,500.00

Weed Control – Spraying Program, no chemical weed spraying was completed in 2019. Weeds at various sites controlled by picking and disposal. Noxious Weed Control was also completed by hand. Canada Thistle continues to be most offensive.



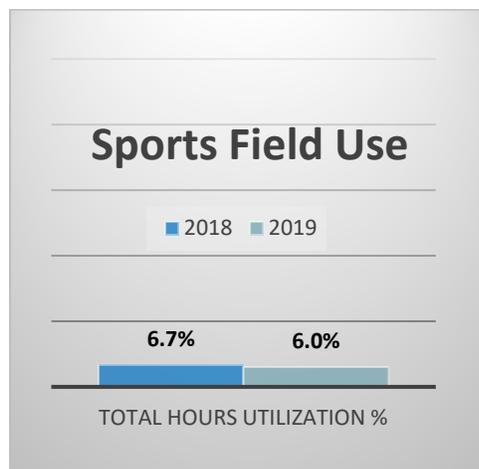
Ball Diamonds Season:

May 1-Sept. 30

Operational Hours:

4:00 PM-10:00 PM

	Total Hours Available	Total Hours Used	Ken Horneland Available	Ken Horneland Used	Other Diamonds Available	Other Diamonds Used
2018	6426	1207	3672	873.5	2754	333.5
2019	6426	1009.5	3672	855.5	2754	251.5



Sports Field Season: May 1-Sept. 30

Operational Hours: 4:00 PM-10:00 PM

Sports Fields include H&R Block Soccer Field, DMI Soccer Field, Glenmary Field, Peace High Football Field

	Total Hours Available	Total Hours Used
2018	3672	246
2019	3672	221.5



2019 Highlights • Indigenous Engagement

FLAG INSTALLATION – COUNCIL CHAMBERS

The Town of Peace River partnered with the Peace River Aboriginal Interagency on the development of an Indigenous Engagement Strategy that addresses the Truth and Reconciliation Committee recommendations.

As a proposed initiative from this process, the committee recommended that Council install the Treaty 8 and Metis flags into Council Chambers. During consultations with Indigenous Elders from the community and region, the committee heard of the importance to recognize the involvement of our Indigenous peoples to the development of our community. Raising the flags of both Treaty 8 and Metis Nations was an opportunity to engage the community towards recognition and reconciliation.



Pipe Ceremony

The committee also performed a pipe ceremony as a part of the installation of the flags. The ceremony provided an educational opportunity for Council and to further develop the relationship between Council and the Indigenous community.



TREATY 8 MONUMENT

The Peace River Museum, Archives and Mackenzie Centre, Curator Laura Love was integral in the development and implementation of a consultation process to commemorate Treaty 8. This project was a partnership with the Peace River Aboriginal Interagency and extended consultation to surrounding First Nations, Treaty 8, Elders and family members of the late Chief Duncan Testawich. A bronze plaque was developed and installed in the centre of the circle of a new flagpole structure. This plaque commemorates the signing of the second adhesion of Treaty 8 at Peace Crossing, 120 years ago.



PERMANENT FLAG INSTALLATION

As an initiative of the Truth and Reconciliation subcommittee of Peace Regional Aboriginal Interagency Committee, including the Town of Peace River Council and the Museum, permanent flag poles were approved to be installed at the corner of 98 St. near River Front Park to display the Treaty 8 and Metis flags. The design includes 5 flag poles, which follows the Flag Policy allowing for the display of the Canada Flag, Alberta Flag, Town of Peace River Flag, and the Treaty 8 and Metis Flags.

A consultation was held through meetings with Elders from Duncan's First Nation, Little Buffalo and Peace River.

The Truth and Reconciliation Committee held an event to celebrate the raising of the Treaty 8 and Métis Nation Flag on June 21st, 2019, National Indigenous Day. The event also included the unveiling of the commemorative plaque for the historical signing of the Second Adhesion of Treaty 8 which occurred at Peace River Landing on July 1, 1899.



2019 Highlights • Peace River Museum, Archives and Mackenzie Centre

2019 proved to be a very busy year for the staff at the Peace River Museum, Archive and Mackenzie Centre. The year started off with a celebration of the Town’s 100th Anniversary with events being held at the Athabasca Hall. At the museum, the main exhibit room was remodeled, painted and a new exhibit was installed, “Celebrating a Century”. In mid-May the Town became the evacuation center for many as fires started throughout the north. Museum Staff took turns assisting at the Evacuation Centre in several vital roles. The spring and summer saw the museum play host to over 600 students from the various schools in town, as well as Grimshaw and other outlying communities. Edwardian Teas, Town Historical Walks and tours of St Augustine kept the staff busy during the summer. The museum also took part in the “Concert in the Park” celebration in June and held our own ‘Music by the Tracks’ in July.

The Fall saw the museum holding our annual Fall Fibre Arts Show in October and Whiskey Tasting in November, both held at the NAR Station. To end the year, the museum took part in the final 100th Anniversary event held at the newly opened Baytex Centre. Staff worked with the committee to put together a time capsule that is now being held at the Peace River Library. We also held our Christmas Tea on the 7th of December, selling out the event.

Visitors from all over Canada and the world visited the museum in 2019. From British Columbia to Newfoundland, travelers stopped by to visit the museum. We also had an influx of international visitors from Germany, The Netherlands, the United States and even Australia. All who visited were impressed with our history and left with a better knowledge of the history of Peace River.



COLLECTIONS

Highlights

The curator attended and the museum hosted the Truth and Reconciliation: Calls to Action meetings at the Peace River Museum this year. Collections played an active role in 2019 on the PRAIC: Truth and Reconciliation Sub-Committee, organizing meetings, and helping design and plan for the 120th Anniversary of the signing of Treaty 8 in Peace River Crossing event in 2019.

Attended the Northwest Emergency Social Services Network Presents: Group Lodging Training at the Wellington Resource Centre in Clairmont, Alberta on February 25th, 2019.

The Peace River Museum, Archives and Mackenzie Centre maintained its Alberta Museum Association Provincial accreditation!

The Museum was proud to co-host and welcome 'Bi-Gwen: Going Home,' with the Sixties Scoop Indigenous Society of Alberta in May for one day. In that one day, we saw 136 people at the museum, more than the turn out in Edmonton!

Many pieces of the museum's fine art collection were added to the Peace River Municipal Library's Annual Indigenous Art Show.

Collections Inventory Update:

Donations (in items) received in 2018: **77**

Artifacts updated in ResourceMate in 2018: **4,147**

Photographs taken and uploaded into ResourceMate in 2018: **2,114**

Artifacts added to ResourceMate in 2018: **224**

We had another productive year with our permanent artifact collection:

We were proud to accept donations on behalf of some of Peace River's Families, including the Early Family, Cambridge Family and the Trainor Family!

The collection was gifted many treasures representing the history of the area, however, one that stood out was the Trainor Family collection. The curator was able to contact the Trainor Family from her early connections on Ancestry and after a wonderful conversation, the pioneering family came from British Columbia and joined the museum for an afternoon of memory sharing.

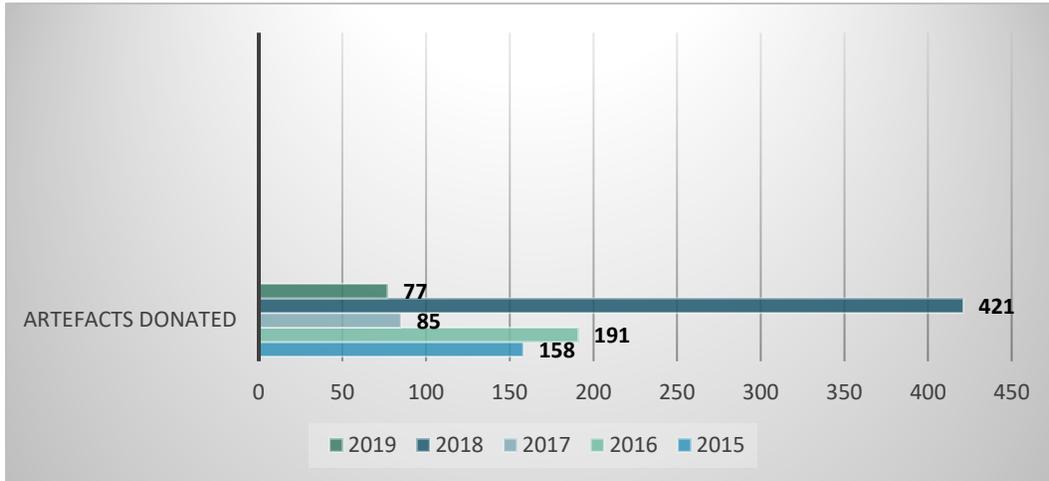
The museum was very happy install two more shelving units in the Coordinators Office, these will serve as storage for boxed items from the permanent storage room. The off-site storage facility also received an overhaul and was reorganized to fit the Record Gazette Newspaper Collection, as well as most of the Found in Collection's items from last year's inventory. The items that were already stored in the off-site facility were also reorganized; we will see an influx of items next year be rehoused here.

This year saw the completion of Phase Two of the Textile Reorganization Project with Phase One with the installation of storage shelves in the Heritage Coordinator's Office. Starting with flat textile storage, the curator re-inventoried and photographed (for documentation and condition) This reorganization of

textile items will make their eventual move into the Heritage Co-coordinators Office done with methodic precision. In 2019 the curator was able to complete 8 of the 60 flat storage boxes, this includes 46 items.

The curator is also focused on re-storing and reorganizing transfer items from the Archives into acid-free folders into the Artifact Collection, this project is almost complete.

The small graph below shows number of artefact items received over the last five years:

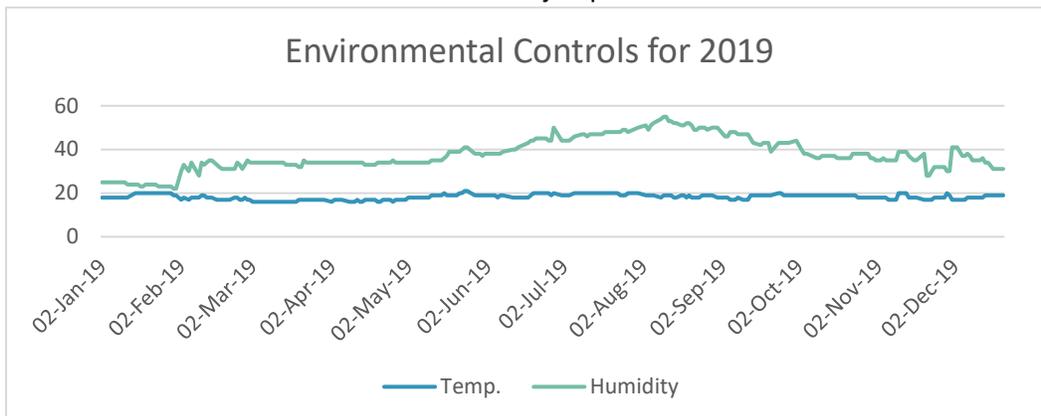


Environmental Conditions

The below temperature and humidity statistics for the 2019 year were collected ideally in the morning of every working day.

In the past year, the collections storage area displayed temperatures ranging from 17C to 20C, with a humidity range of 28% to 63%. The temperature fluctuations are generally gradual enough not to be of immediate concern, however fluctuations in storage temperature and humidity are often due to the changes in weather (as the collection storage leads onto an exterior wall). To mediate these larger changes a humidifier and dehumidifier are in place to ensure spikes do not reoccur. Other reasons for these immediate changes are when the lights are left on in the storage room.

Great effort has been made to balance these jumps.



PROGRAMMING AND OUTREACH

The Peace River Museum, Archives and Mackenzie Centre hosted the quarterly Spirit of the Peace Museum Network meeting from 10am to 4pm on Monday, March 4th, 2019 at the Senior's Drop- In Centre.

The museum hosted the Sir Alexander Mackenzie Historical Society Annual General Meeting on March 5th, 2019 at 2pm.

The museum participated in the Concert in the Park event on June 15th, the contribution of 'A Taste of History,' was exceptionally popular.

Collections staff were involved in setting up a small booth at the Peace River Pow Wow again, this year. There was a great turn out, having many people approach us and ask us questions about the museum. At the end of the Pow Wow we helped the organizers clean up.

The museum co-hosted the AMA Course: Public Programming at the Athabasca Hall in which the curator attended. The course took two trips to the museum, with rave reviews on how much the museum has improved over the last 4-5 years and how much work has been done physically to the space.

The Museum co-hosted 6 Boreal Forest talks in collaboration with the Boreal Institute!

The Museum co-hosted 2 Lunch and Learns.

The Peace River Museum was invited to attend the Greater Peace Local #13 ATA Professional Development Day on October 28th, it was a great day and we made lots of contacts!

The Peace River Museum was invited to have a table at this year's Indigenous Careers Fair in Grimshaw on November 6th

The Museum had a tree at The Festival of Trees this year with the theme being, 'Tidings of Times Past.' The tree will be set up and decorated on November 12th at the Bell Petroleum Centre.

ARCHIVES

96 research requests for 2019, with 1 research request from Ireland

Reorganization of Record Gazette newspapers onto new shelves in off-site storage

Consolidated accession records into their fonds grouping, cross-referenced

3,800+ archival photos scanned, mostly backlog

45 archival items donated

Rearranging of Archival Storage and rehousing of archival backlog material

Updated and organized obituary catalog with volunteer, including transferring obituary cards to a new card cabinet -ongoing

Created complete database entries for 15 fonds using RAD conversion document, ongoing as there are 300+ fonds in total

With the Heritage Places Committee, Carson Murphy has worked to create a Heritage Buildings of Peace River book which is near completion

Assisted in the creation of 'Celebrating a Century' timeline. Finding information, dates and photographs.

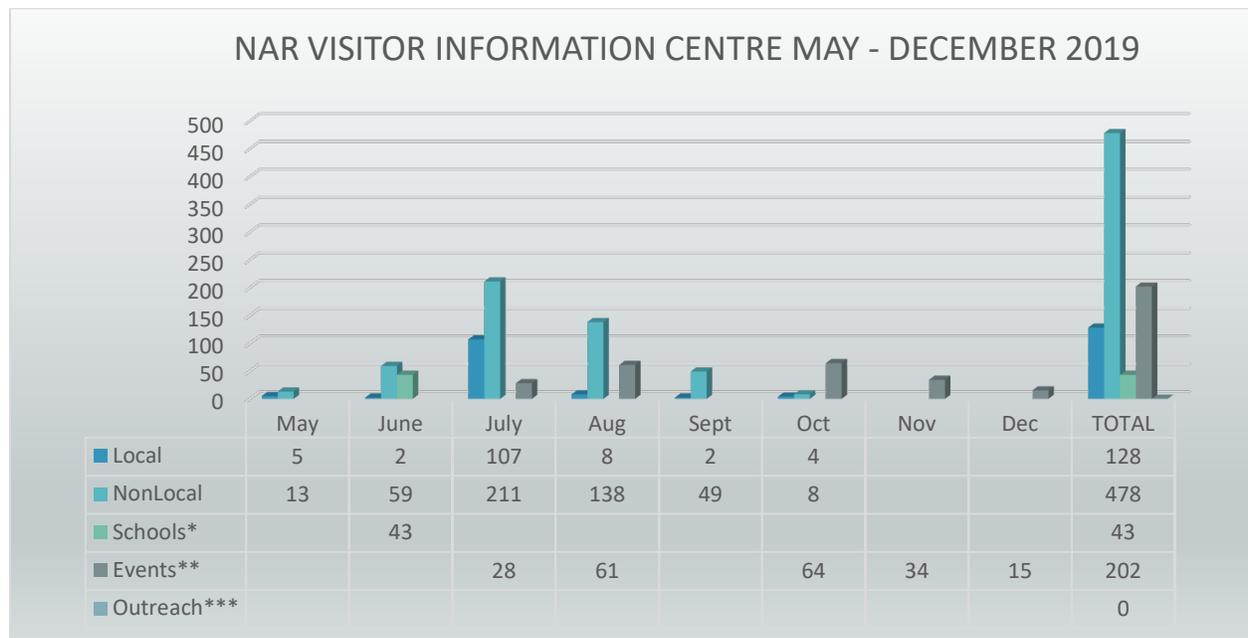
'Dear Friends' photo exhibit at NAR over summer

NORTHERN ALBERTA RAILWAY STATION & VISITOR INFORMATION CENTRE

The year started off a little slowly due to the fires just north of the Town, but for those who were evacuated to Peace River, the Northern Alberta Railway Station and Visitor Information Centre offered a distraction in their time of uncertainty.

This year we also saw an increase in school visits to the NAR. School groups were given a tour of the station and information on the importance of the railway in opening the Peace area. They also were introduced to several 'historic' games out on the front lawn. We intend to expand our school tours in 2020 at the NAR and teach the students about the immigration story in the Peace region.

The NAR hosted several programs. The Edwardian Teas were held five times during the summer and tours of the Downtown, St. Augustine and the Cairn were offered Wednesdays, Saturdays and Sundays in July and August. The Fall Fibre Arts Show was held in October and in November the popular Whiskey Tasting Event was held with great success. Our final event at the NAR was the Christmas Tea in December which was a sell out!



THE PEACE RIVER MUSEUM, ARCHIVES AND MACKENZIE CENTRE 2019 ANNUAL REPORT

3,197
VISITORS DURING
2019



899 LOCAL VISITORS **1,059** AWAY VISITORS

Outreach & Event Participants **1,163**

31 EVENTS
Speakers~ Workshops~
Walking Tours~ Exhibit
Openings~
Teas ~Tastings



631
VISITED THE NAR
STATION

PARTNERSHIPS

- Sagitawa Friendship Centre
- Sisters in Spirit
- Peace River Municipal Library
- Peace of Art
- Peace River Running Club
- PRAIC
- Sixties Scoop Indigenous Society of Alberta
- Centre for Boreal Research
- Spirit of the Peace Museum Network
- C.I.A. Northern Alberta Production Company
- Nampa FCSS
- Sir Alexander Mackenzie Historical Society
- Metis Nation of Alberta Region 6
- The Peace River Record Gazette
- The Nampa & District Museum
- Mighty Peace Tourism Association
- Peace River Pride Society



2 EXHIBIT CHANGES IN THE MAIN GALLERY
BI-GIWEN: COMING HOME
136 VISITORS (This is more than the total visitors that this exhibit received in Edmonton!)
CELEBRATING A CENTURY
1,822 VISITORS



Commemorated
120th
ANNIVERSARY
SIGNING OF
TREATY 8
with the
installation of a
bronze
monument

Co-hosted the
PUBLIC
PROGRAMMING
COURSE
with the
Alberta Museum
Association



224
ARTEFACT
RECORDS
ADDED TO
DATABASE



4,338
RECORDS
UPDATED IN
DATABASE



45
ARCHIVAL
DONATIONS
THIS YEAR



3,842
ARCHIVAL
IMAGES
SCANNED

77
ARTEFACTS
DONATED
THIS YEAR

NEWS
51
PONDERINGS
PUBLISHED



8
Shelving units
installed in
offsite storage

HAPPY #museumweek2019 🌸
Today's theme is #womeninculture. We
have so many women to be grateful
for. Our origins started with the
#womensinstitute in #peacriver who
encouraged @PeaceRiverAB to
establish a museum for Canada's
Centennial in 1967! This photograph
is F023, c.1960s ❤️



MuseumWeek
retweeted our
Twitter post!

609 FOLLOWERS

Over 200 bound
Record-Gazette
Newspapers relocated

GROSS GIFT
SHOP SALES
\$ 8,599

RECEIVED
\$39,952
IN GRANTS
\$96,638
IN DONATIONS



COUNTLESS COMMUNITY
CONNECTIONS!



Maintained our
Provincial Museum
Recognition!

OFFSITE STORAGE,
RESEARCH HALLWAY &
COORDINATOR'S
OFFICE REORGANIZED

857
VOLUNTEER
HOURS

RESEARCH
REQUESTS
96